



Dr. AHMED M. ELSHEIKH

MBBCh, MBA, DTQM, CPHQ, CMQOE

Director | Surveyor | National Advisor | Speaker

A PHYSICIAN WHO TREATS HOSPITALS



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BIOGRAPHY

A physician who treats hospitals, Dr. Ahmed M. Elsheikh, is a director, surveyor, trainer, author, and international speaker with over 15 years of transformative leadership in healthcare quality, patient safety, and institutional excellence.

Corporate Quality and Patient Safety Leader: As Director of Quality and Patient Safety at Security Forces Hospital Makkah (SFHM), Dr. Elsheikh built a comprehensive quality management system from the ground up. Under his leadership, SFH achieved CBAHI accreditation three times, sustained a seven-year streak of green-zone ESR ratings, and earned certifications including ISO 9001:2015 and ISO 31000:2018. He led the hospital's expansion to manage nine primary healthcare centers (PHCs), all of which achieved CBAHI accreditation—four with perfect scores. SFHM is now transitioning to become a healthcare cluster, with Dr. Elsheikh playing a key role in its strategic Transformation.

National-Level Contributions: Dr. Elsheikh has significantly influenced Saudi Arabia's healthcare quality and patient safety at the national level through roles such as Expert Reviewer for the National Sentinel Event Manual and the Saudi National Quality Strategy. As a jury panel member for the Adaa Award, he recognized top-performing projects nationwide. His leadership in national training programs includes designing the Hospital Orientation Program for CBAHI, leading ETEC initiatives, and co-developing the National Patient Safety Essentials Training.

Surveyor & Accreditation Expert With over 60 hospital surveys to his credit, Dr. Elsheikh has served as CBAHI **Team Leader** and **ESR Surveyor**, gaining in-depth exposure to diverse healthcare systems. His expertise includes standard reviews, surveyor training, and preparing organizations for accreditation compliance and excellence. In addition, he is an approved TEMOS consultant.

Academic and Thought Leadership: In addition to his executive roles, Dr. Elsheikh is an accomplished academic pursuing a Doctorate in Quality Management. He teaches courses in hospital management, quality, and organizational excellence at prestigious institutions, including the American University in Cairo. As a published author and peer reviewer, he has contributed to leading journals, advancing global discourse on healthcare quality and patient safety.

Digital Transformation and Risk Management: A firm believer in digital healthcare, Dr. Elsheikh led quality-related aspects of HIS automation, enabling HIMSS Stage 6 accreditation and implementing advanced hospital dashboards. He spearheaded SFH's adoption of the SAWTAK risk management platform, making it the first Saudi governmental hospital to integrate a cloud-based national reporting system.

International Recognition & Speaking: Dr. Elsheikh's innovative approaches have earned him the IHI Middle East Innovation Award for Kaizen implementation and recognition as a finalist for the National Patient Safety Award. As an international speaker, he has delivered hundreds of workshops on Lean methodologies and healthcare gamification in the US, Canada, and the Middle East, training thousands of professionals.