



Hilal Turksever - TURKIYE

Mobile: +90 543 462 45 85 e-mail: hillturks@hotmail.com

LinkedIn Profile: www.linkedin.com/in/hilalturksever

My career journey as a Material Science & Engineer has focused on international quality standards into healthcare and tourism sectors, helping organizations achieve accreditation success and establishing sustainable quality management systems over 20 years of experience. My engineering background has given me analytical thinking and result-oriented approach.

Education: Eskiehir Technical University accredited by MUDEK that is a member of EUR-ACE and International Engineering Alliance. % 100 English Education (Anadolu University Engineering and Architecture Faculty) **Material Science and Engineering**, English, 2003

Languages: Turkish (Native), English(Advanced), Azerbaijani(Intermediate), Russian(Beginner)

Professional Experience

- ✓ **Temos Approved Consultant** - provide consulting services to healthcare organizations, implement KPIs for operational efficiency and continuous improvement, establish sustainable international service standards through gap analyses and training of multidisciplinary teams and help organizations comply with Temos International Accreditation Standards and certification, enhancing their global reputation and competitiveness.
- ✓ **Auditor** – Safety Tourism Certification Program (Akol Hotel, Anzac Hotel, Buyuk Truva Hotel, Troia Tusan Hotel - Canakkale)
- ✓ **Healthcare tourism consultancy** in Baku, Azerbaijan

✓ **International Quality Responsible**

Medicalpark Healthcare Group Istanbul/ Turkiye

- Responsible for all international relations and organizations between Medicalpark Healthcare Group and JCI
- International quality and R&D initiatives, adapting global accreditation standards across the healthcare group.
- International applications, correspondence and literature reviews for accreditation compliance. Implemented and monitored hospital systems for patient safety, staff safety, facility safety, medical device management, waste management, and food safety.
- Guided JCI surveyors during pre-audits, resulting in successful JCI Accreditation certifications for all hospitals. – Bursa Medicalpark Hospital, Bahcelievler Medicalpark Hospital, Goztepe Hospital Complex
- Provided consultancy and auditing for ISO 9001 QMS to Fatih Medicalpark Hospital

✓ **Quality Responsible (Management Representative)**

Pendik Sifa Hospital (A Group) Istanbul (Asia)

- Implementation, auditing, and sustainability of ISO 9001 Quality Management System across the hospital. IRCA registered ISO 9001 Lead Auditor- RWTUV (English)
- Baby-Friendly Hospital successfully achieving certification