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A Quality Leader Who Builds High-Performing Healthcare Systems

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BIOGRAPHY

I am a Healthcare Quality and Patient Safety Consultant with over 11 years of professional experience across Egypt, Iraq, and Nigeria, supporting healthcare organizations in achieving sustainable excellence, accreditation readiness, and compliance with international standards.

I currently serve as **Quality and Compliance Manager at the African Medical Centre of Excellence (AMCE), Abuja, Nigeria**, a leading tertiary hospital in partnership with **King's College Hospital London**, where I lead hospital-wide quality governance, regulatory compliance, and continuous performance improvement initiatives.

As a **Healthcare Quality Consultant**, I have supported hospitals and specialized healthcare facilities in preparing for and achieving **international and national accreditation programs**, including **JCI, GAHAR, and ISO certifications**. My consultancy experience includes oncology hospitals, general hospitals, eye and cardiac centers, diagnostic laboratories, and specialized centers across Egypt and Iraq.

I am a **TEMOS-Approved consultant**, with practical expertise in patient-centered care, international patient services, governance, risk management, and quality system integration, supporting healthcare organizations seeking to enhance their international readiness and service excellence.

Quality, Accreditation & Patient Safety Leadership

Previously, I served as **Deputy Director of Quality and Patient Safety** and **Head of Quality and Accreditation** at **Shefaa Al-Orman Oncology Hospital in Egypt**, where I led the hospital through successful achievement of **GAHAR accreditation, Green Healthcare Facilities accreditation**, and multiple **ISO certifications**. I also led and supported numerous clinical and non-clinical quality improvement projects that enhanced patient safety, operational efficiency, and regulatory compliance.

Academic, Research & Thought Leadership

I am currently a **PhD Candidate in Global Health and Health Systems** at **Euclid University** and hold an **MBA** from the **University of the People (USA)**, along with a **Postgraduate Diploma in Healthcare Quality Excellence** from the **American University in Cairo**. I am a **Certified Professional in Healthcare Quality (CPHQ)** and a **Certified Professional in Biorisk Management (IFBA)**.

In addition to my consultancy work, I serve as a **Peer Reviewer for the Global Journal on Quality and Safety in Healthcare (JQSH)** and am a published author in international journals, contributing research on healthcare quality improvement, laboratory medicine, sustainability, and system performance in low- and middle-income settings.

International Engagement & Recognition

I am an **ASLM Ambassador (Africa Society for Laboratory Medicine)** and a frequent speaker at national and international conferences. My work has been recognized through multiple international awards, including **Climate Leadership Gold Awards, Blue Ribbon Awards at ASCP Annual Meetings (USA)**, and top honors in healthcare innovation and sustainability initiatives.