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# Dr. Minnie Bodhanwala

Health Care Executive | CEO | Director | Leader | Entrepreneur | Non-profit | Mentor | Coach

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**BDS, MBA, MHA, LLB, FCR, PG in QM & AHO, DPE (USA), DBA (USA),** Master's in Public Health  
MAHA IRCA for ISO 9001, 14001, Master Black Belt Six Sigma, FISQUA, ISQua Expert ISO 9001:2015

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## Expert Guidance for TEMOS Certification

With over **35 years of leadership experience** across healthcare and allied sectors in India, I have dedicated my career to **driving excellence in quality, patient safety, and operational performance**. I bring a comprehensive and strategic approach to organizational growth, governance, and social impact. My core strengths lie in P&L management, enterprise risk, crisis response, healthcare quality and accreditation, audit and controls, and driving sustainable value across complex systems. My expertise lies in building robust healthcare systems that meet and exceed international standards—making me uniquely positioned to guide organizations on their journey toward **TEMOS certification**.

## Board Director | CEO | Strategic Advisor

I currently serve as a Director on the boards of:

- **Bombay Dyeing Mfg. & Co. Ltd**
- **National Peroxide Ltd**
- **National Peroxide Chemicals Ltd**
- **The Bombay Burmah Trading Corporation Ltd**

In these roles, I lead or contribute to key board-level committees such as Audit, Risk Management, CSR, Crisis Management, Strategy, and Health & Safety. I believe in embedding governance with purpose, and aligning business excellence with community benefit.

## Driving Excellence in Healthcare

As the **CEO of Wadia Hospitals, Mumbai**, I lead two legacy institutions known for their commitment to pediatric and maternal care. In addition, I serve as **Advisor to the Chairman of the Wadia Group** for CSR initiatives that span healthcare, education, and nutrition.

I also actively contribute in advisory roles to:

- **Impact India Foundation**
- **Modern Education Society (Mumbai & Pune)**
- **Britannia Nutrition Foundation**
- **Sir Ness Wadia Foundation**

## Quality and Accreditation Expertise

I am deeply committed to advancing global standards in healthcare. I have vast experience in conducting surveys and assessments in the capacity of Lead Surveyor.

- **Principal Assessor** – National Accreditation Board for Hospitals & Healthcare Providers, India
- **Internal Auditor** – Joint Commission International (JCI)
- **Certified Auditor** – ISO 9001:2015
- **ISQua Expert** (since 2020)
- **ISQua Surveyor** (since 2022)

- **Advisory Board Member** – Medical Fair India (Messe Düsseldorf, Germany)

These roles allow me to bridge local insight with international best practices in healthcare delivery.

#### **Commitment to Global Healthcare Quality Standards**

As a **Principal Assessor for NABH**, **Internal Auditor for Joint Commission International (JCI)**, and **Certified International Auditor for ISO 9001:2015**, I bring a multi-accreditation perspective that ensures a comprehensive, compliance-ready approach. I have held the prestigious **ISQua Expert Certification** since 2020 and serve as an **ISQua Surveyor** since 2022, further reinforcing my credibility in the global healthcare quality landscape.

My work has been honoured with over **200 awards**, including the **National Icon Award 2024**, and recognition among **India's Top 25 Living Legends in Healthcare**.

#### **Why TEMOS? Why Me?**

TEMOS certification signifies a healthcare organization's commitment to **patient-centered care, safety, and international quality standards**. My deep-rooted experience in implementing such frameworks ensures that the transition to TEMOS standards is **strategic, smooth, and sustainable**.

As a senior healthcare leader, I offer:

- Deep knowledge of **quality assurance, clinical governance, and risk management**
- Experience leading a chain of accredited institutions
- International exposure through **board-level roles, auditor certifications, and consultative mandates**

My consultancy ensures that healthcare organizations are not just prepared for inspection, but are **transformed from within**—with strong internal systems, empowered teams, and measurable outcomes.

#### **Core Expertise for TEMOS Certification**

- Conducting **detailed gap assessments** and quality system audits
- Aligning care delivery with **international safety and quality benchmarks**
- Designing and implementing **standard operating procedures (SOPs)**
- Training clinical and non-clinical teams for compliance and excellence
- Strengthening documentation, internal audit systems, and continuous improvement processes

#### **Elevating Institutions Through Quality**

My approach is hands-on, detail-oriented, and deeply aligned with **TEMOS International Standards**. I don't just guide organizations toward certification—I help them build a **culture of quality** that permeates every level of care delivery.

#### **Partner With a Proven Quality Leader**

If your organization is aiming for **TEMOS certification**, I can help you achieve it with clarity, confidence, and credibility. Together, we will build a system that reflects **your commitment to global standards, patient trust, and continuous improvement**.

Let's begin your quality transformation journey.